



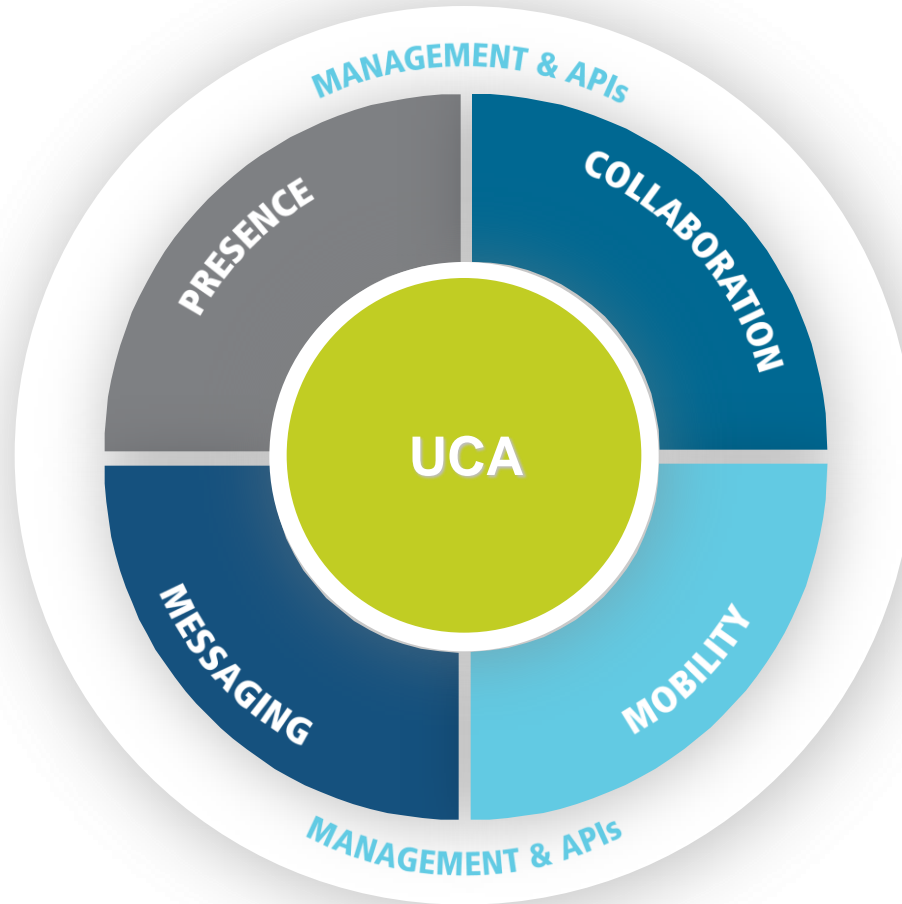
MITEL APPLICATIONS SUITE

Mitel's leading UCC solution

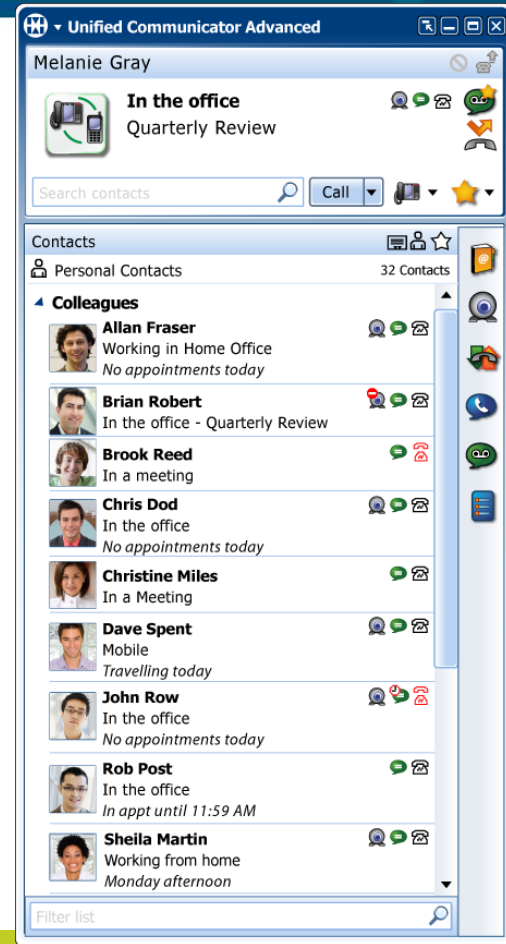
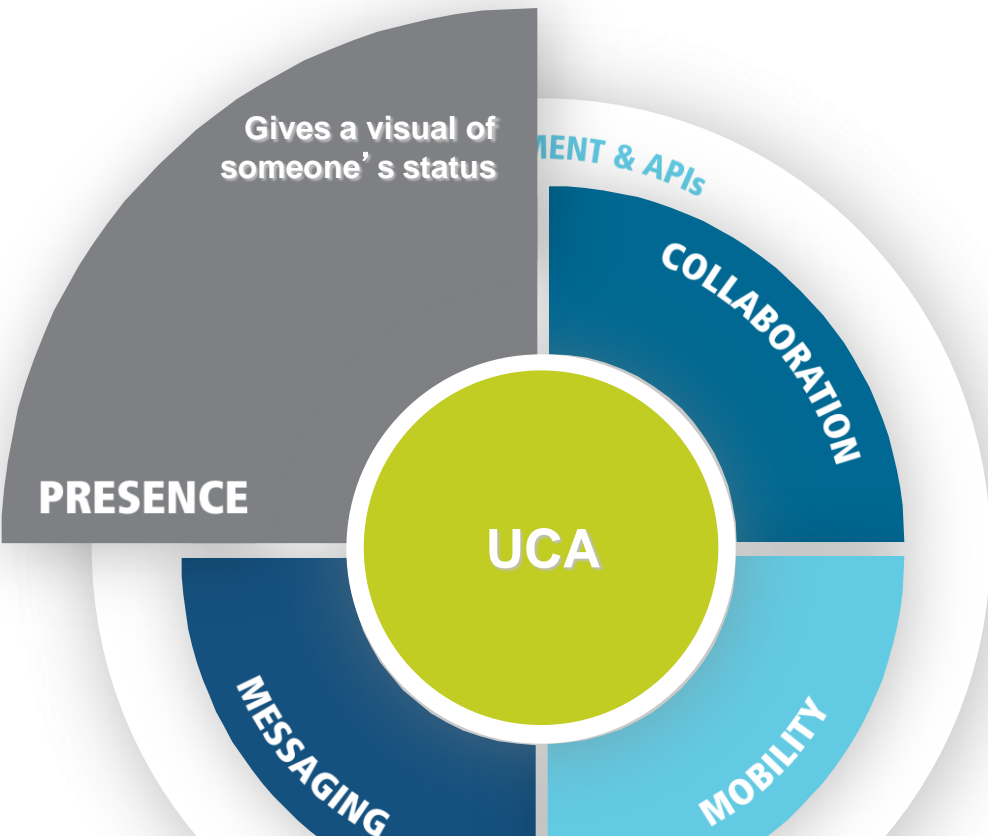




MITEL APPLICATIONS SUITE – MAS



THE VALUE OF PRESENCE – REDUCE WAIT TIMES



Putting an end to unnecessary user wait times: Knowing the person's status gives users choices that will get the fastest response – an IM or phone call, email....



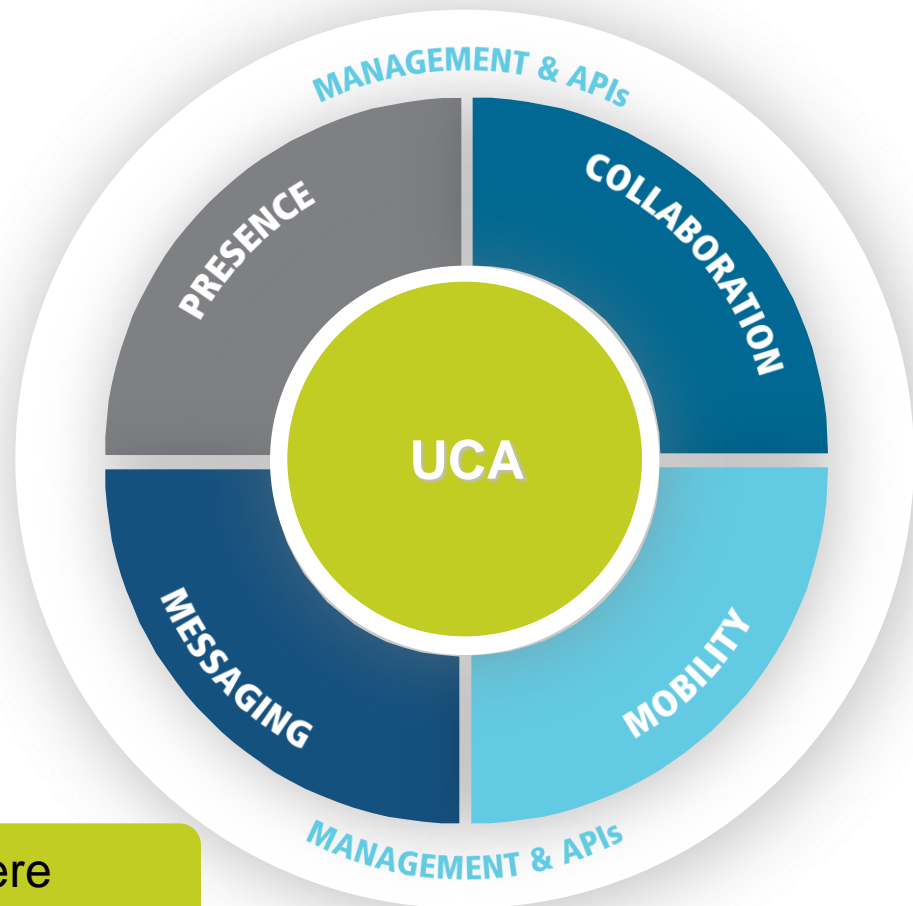
MITEL APPLICATIONS SUITE – FOR USERS

One place to access all communication tools

Access at any time

Access from anywhere

Access on any device – Mobile to desktop

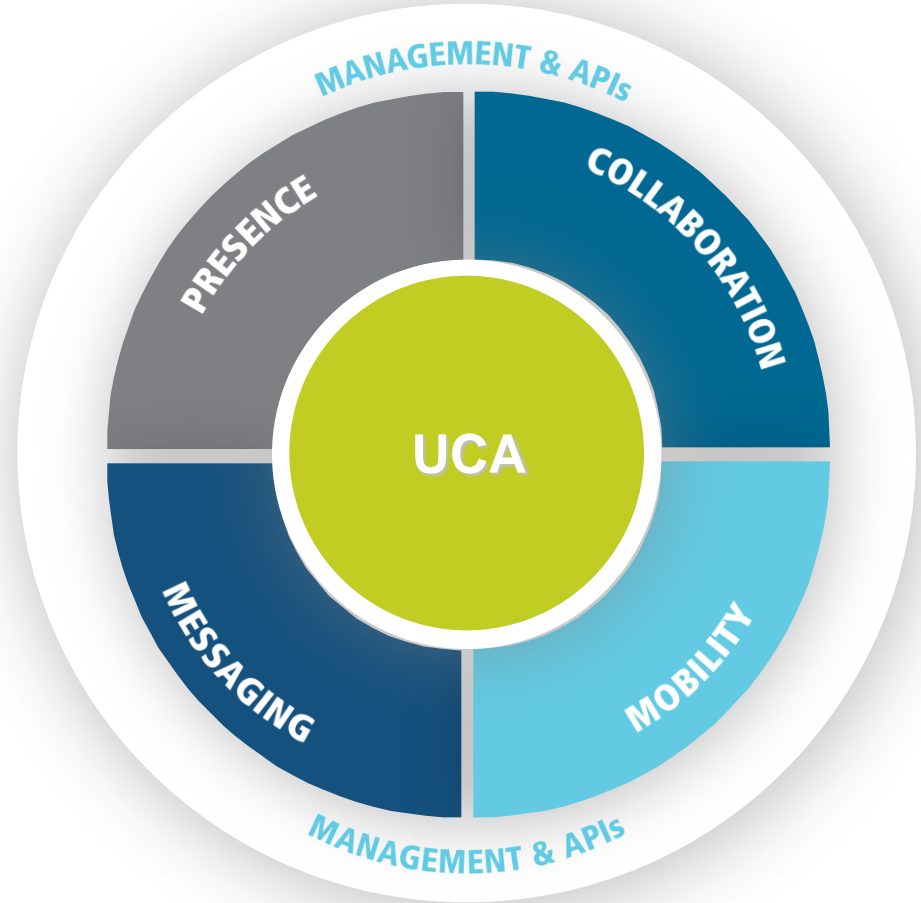


An in-office experience from anywhere



MITEL APPLICATIONS SUITE – FOR IT TEAMS

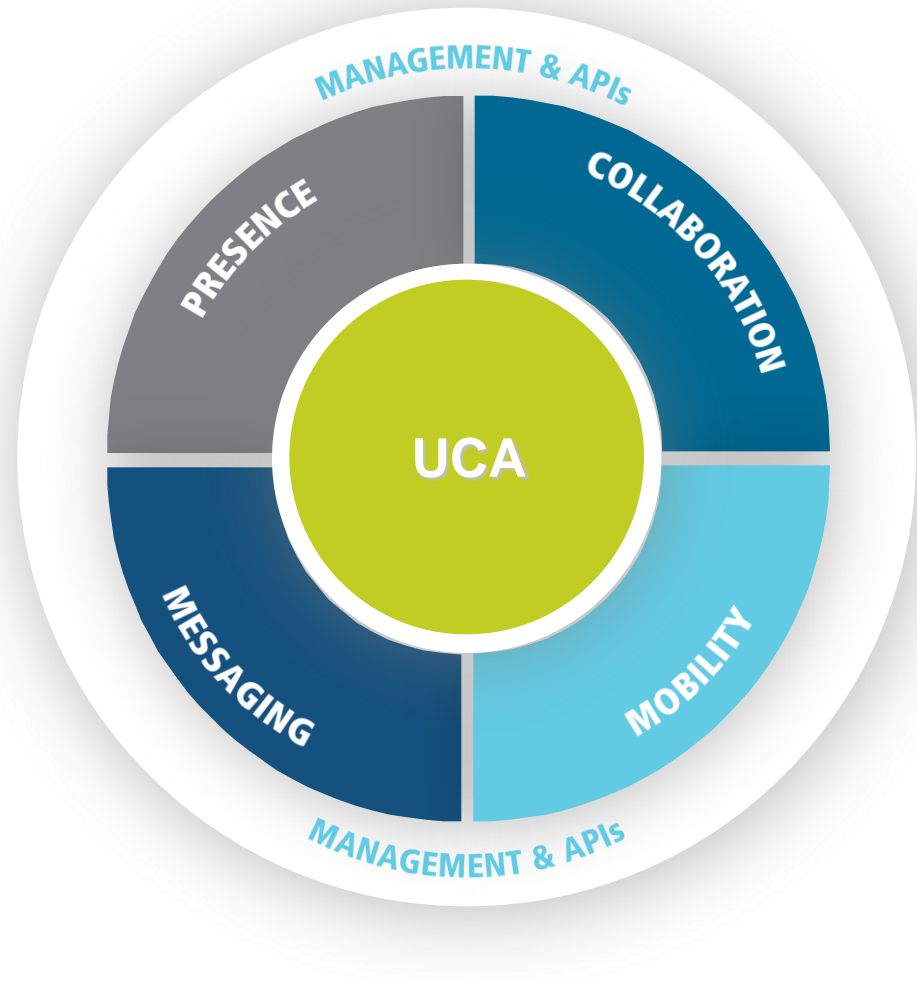
- One** product
- One** server
- One** management view
- One** point of control
- One** user deployment screen



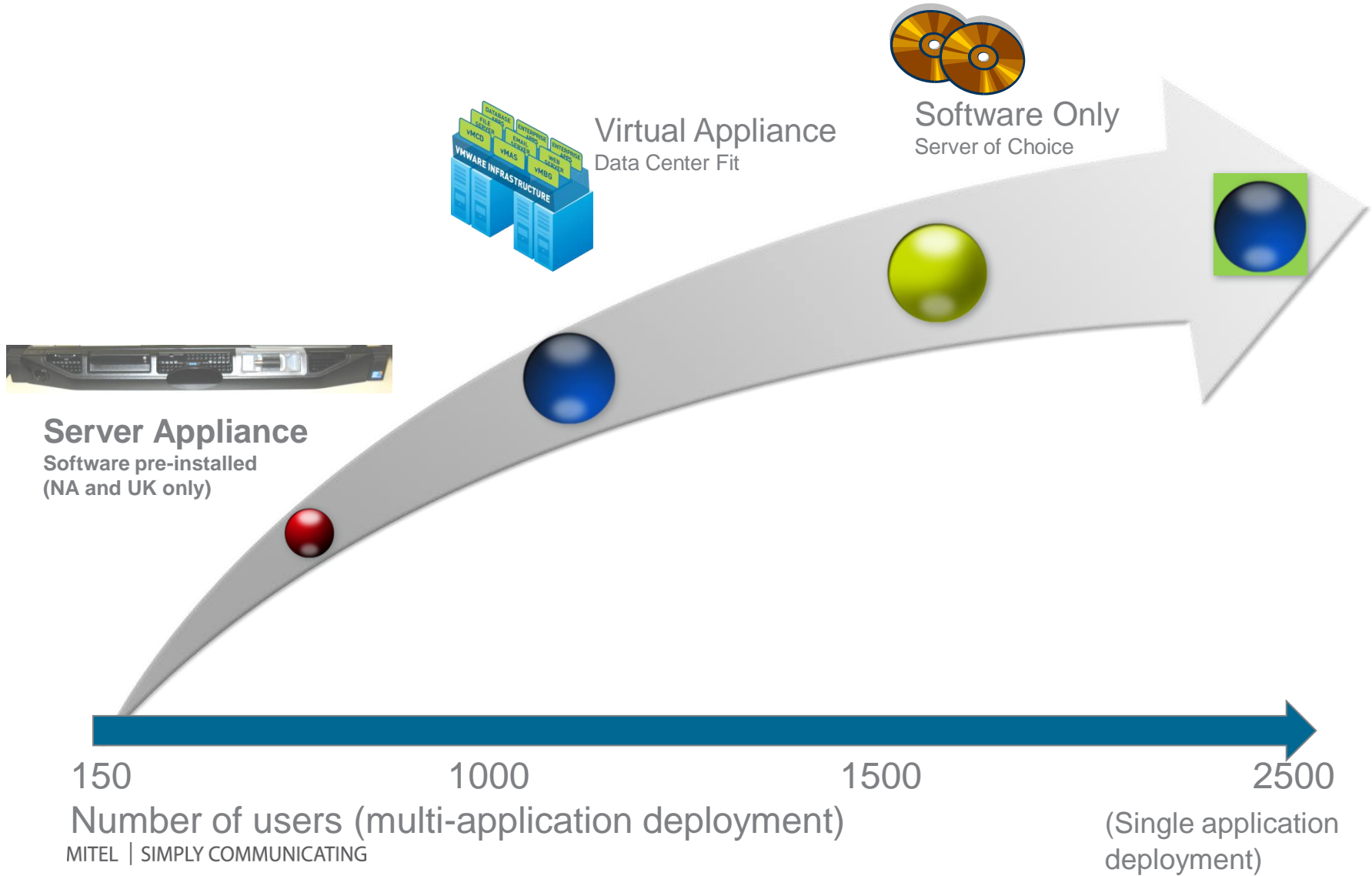
FLEXIBLE DEPLOYMENT OPTIONS

Fits anywhere:

- Voice integrations – Mitel Communications Director (MCD), Mitel 5000 Communications Platform (CP), Axxess[®]
- Industry standard server
- Virtual MAS for VMware[®]
- MAS Server Appliance (NA and UK only)



SCALABILITY



150

1000

1500

2500

Number of users (multi-application deployment)

(Single application deployment)

THE VALUE OF VIRTUALIZATION

Consolidate MAS applications in the data center

- Operational Savings

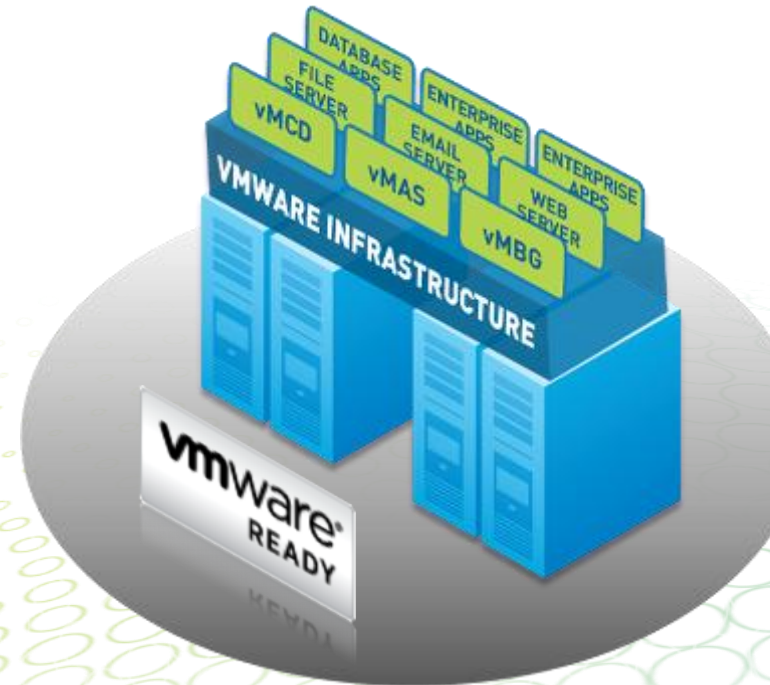
Manage UCC like any other app in your datacenter

Reduced server hardware, and power consumption

- Business Continuity

Risk mitigation via the high availability tools available in a VMware environment

Can be deployed in VMware vSphere™ virtual data centers.





MORE EFFICIENT DEPLOYMENT

- **One deployment:**
 - **Available when Mitel Unified Communicator[®] Advanced (UCA) is integrated with MAS and deployed with MCD**
 - **Consolidated and simplified welcome email**
 - **Enhanced licensing page**

Application User Totals		
Application	User Licenses	Currently Deployed
MCA	400	250
Teleworker	1002	600
UCA		
Desk phone	1000	950
Softphone	30	28
Mobile	300	250
Console	2	0

COLLABORATION

- Reduce travel time and expenses
 - Audio, Web, and Video Collaboration
- Mitel Collaboration Advanced (MCA) eliminates costly hosted services expenses
 - Ad Hoc and Reservation based conferencing
 - Outlook plug-in
- Share sensitive information in a secure workspace
 - Presentations, spreadsheets, file sharing, video, white boarding
 - Recording facility for future playback



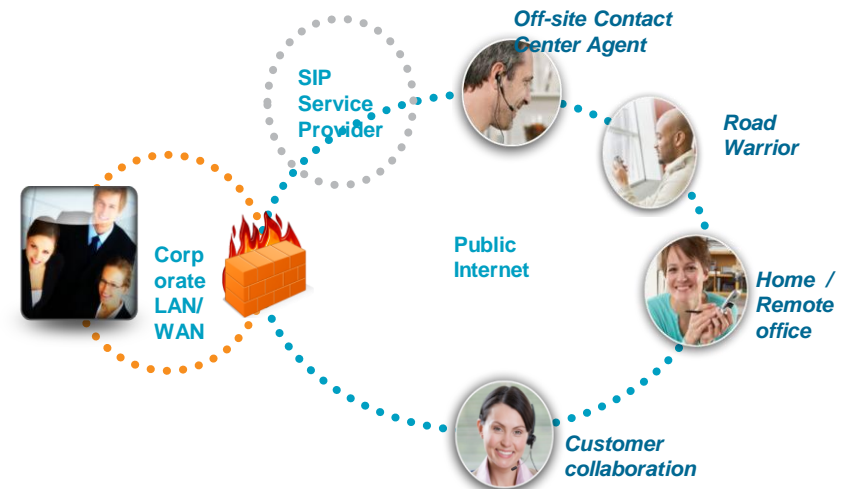
MOBILITY

- UCA Mobile provides the in-office experience – regardless of location
- Choose the device that is right for you
- Single identity across all devices and media
- Improved customer service / responsiveness
- Streamlined staff management and monitoring
- Solutions to fit your business



Teleworkers

- Mitel Border Gateway (MBG) provides the in-office experience remote workers need
- Secure access with a VPN
- Easy deployment with Teleworker Service
- SIP Trunk Proxy Service
- Secure Recording



UNIFIED MESSAGING

- **Comprehensive Voice and Unified Messaging solution with NuPoint Unified Messaging™ (UM)**
 - Scalable to 1000 mailboxes in a multi-application deployment with MCD
 - Inbound / Outbound Fax messaging from your desktop
- **Multiple Secure Message Access Options**
 - Integration with Lotus Notes®, Microsoft® Outlook or Novell® Groupwise®
 - Visual voice mail on Mitel 5300 Series IP Phones, UCA, and MAS End User Portal
- **Seamless Mobile Experience**
 - UCA mobile client for BlackBerry®, Android™ and iPhone®



MITEL'S UCC SOLUTIONS – VALUE FOR EVERYONE



USER WINS

- Access to each other
- Communication choices
- Connecting:
 - The right people
 - With the right information
 - At the right time

IT WINS

- Sense of control
- Security
- Easier administration
- Easier provisioning